ABOUT THE SERVICE

This service will establish your household needs and provide a “First Response” where you require urgent repairs or maintenance to your home.

We will strengthen your ability to remain independent in your home by:

- Helping you with the small things that make your home life safe and secure.

- Supporting you to consider what other services you might need.

- Planning and providing practical solutions once you have chosen your preferred services.

- Staying in touch with you so we can respond to changes in your life.
ELIGIBILITY CRITERIA

- Homeowners or Private Tenants (over 65 years old)
- In exceptional circumstances people under 65 may be considered
- Priority will be given to households living in the North and West
THE ASSESSMENT

• Our Helping Hands technician will visit you to identify any home repairs and risks to your health and safety.

• The technician will produce a report listing recommendations for remedies & improvements.

• GABLE’s Helping Hands will carry out the services listed on this booklet.

• You decide what you want to do.
Together we will assess!

- Access
- Suitability
- Safety
- Sustainability
- Efficiency
- Security
- Social & Emotional Wellbeing
SLIPS/TRIPS/FALLS PREVENTION WORKS

- General Yard & Garden Clearance
- Decluttering Service
- Repairs to Internal & External Walkways
- Installation of Internal & External Handrails/Grab Rails
- Installation and repair of Staircase Hand Rails
- Provision of Temporary & Permanent Ramp
INTERNAL WORKS & REPAIRS

- Furniture Repairs & Relocation of Furniture
- Door Hanging
- Flat pack assembly
- *Replace or Repair Light Fittings & Switches (Like for Like)
- Repair of Broken & Loose Tiles
- General Carpentry Services
- Repair & Replace Glass Panes
- Draft Prevention Measures

* Additional electrical works will require a qualified electrician
EXTERNAL WORKS & REPAIRS

- Repairs, Installation & Maintenance of Gates & Fences
- Power Washing
- *Replace or Repair Safety Lighting (Like for Like)
- Drain cleaning

* Installation of new Safety Lighting will require a qualified electrician
BUILDING MAINTENANCE/DETERIORATION PREVENTION WORKS

- Replace & Repair Fascia & Soffits
- Downpipe & Gutter maintenance
- Installation and cleaning of vents and aspiration systems
- *Pointing of chimneys
- *Replacing roof tiles

* Job will only be completed if it falls within required Health & Safety regulations
SERVICE CHARGES

- We will charge £10 per hour for labour.

- You will be responsible for purchasing all materials and equipment hire. Where possible GABLE will try to supply these at a subsidised rate.

- The works will be planned and completed once the materials have been purchased or a minimum deposit has been received.
Where the Helping Hands Service is unable to deliver any of the recommendations directly, we will signpost or make referrals to other services within the community who can.

Where larger jobs are needed or where works are of a specific nature such as electrical or plumbing we can assist you through our new Trusted Trader Scheme.

All information pertaining to you will be treated in the strictest confidence and will only be shared with others with your consent.
HOW TO APPLY

Contact:
GABLE Helping Hands Service
Unit 24, Orchard Road Industrial Estate,
Strabane, BT82 9FR

Tel: 028 7188 2147
Email: gable@shelterni.org
Web: www.shelterni.org

Charity No. NIC100767

GABLE
Gateway to A Better Living Experience
A Shelter Northern Ireland Project

Shelter
CAMPAIGN FOR HOMELESS PEOPLE

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