

# Shelter

Northern Ireland



## Annual Report 2011/12

November 2012

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## **Chairperson's Introduction**

2011- 2012 has been another challenging year for ShelterNI. The two direct service projects we deliver have continued to provide quality service to a significant number of people in need, but both are working within challenging funding levels and the profile of service users has been changing, so services will have to adapting to meet a wider range of priorities. We continue to explore new project and service ideas, both in diversifying the existing services, starting up new ones and seeking new solutions to meet identified unmet housing needs.

Especially in the last few years, the spectre of homelessness has increased rather than diminished as access to housing has become much more difficult for an ever widening range of people. This demands more creative thinking and action to achieve the goal of access to good affordable housing for everyone in a tenure appropriate to their circumstances. We continue to have an important role in raising public awareness of the issues and the solutions; and persuading Government at all levels to invest the necessary effort in delivering viable solutions.

We will need all of our creativity and energy to rise to the trials which are ahead, but I am convinced that we will meet all challenges. We will continue to campaign for greater housing rights for everyone.

I would like to thank my fellow members of the Management Committee. They have given their time and support freely to ensure Shelter NI contributes to the public good.

The work of ShelterNI and our colleagues in the voluntary sector continues. We welcome new members and volunteers to help us in this task.

Ray Cashell  
Chairperson  
November 2012

## **Views and Perspectives from the Director**

When the year opened we were in that twilight period between administrations. The door had just closed on 24<sup>th</sup> March on the previous elected body and there was much speculation about the future format of the Stormont Executive and which party would take which Departmental brief.

The election took place on 5<sup>th</sup> May and by 12<sup>th</sup> May the new Assembly was back. Shortly after that we had the news that the DUP's Nelson McCausland was to take the Social Development portfolio.

Although the budget had already been established in the previous year based on the 2010 Comprehensive Spending Review, there was some tweaking by the new Stormont Executive in favour of the Health Budget. However, the Housing Budget was not improved. The Housing Related Support budget was maintained at previous year's levels and it is notable that this programme benefits from wide cross party support. Individual organisations would once again receive a cut in real terms by having to meet any cost of living increases.

We didn't get the draft Programme for Government until November and it came with a draft Investment Strategy and a draft Economic Strategy. The Housing Strategy declared that it would aim to produce 8000 new homes over the 4 years including 2011/12 of which 6000 would be new social housing homes and 1800 co-ownership housing association homes would make up the balance. This is a reduced level of new social housing starts compared with the 5250 planned for the previous 3 years. The new Minister also continued to reduce the funds available for Disabled Facilities Grants which assists older and disabled people to modify their home to enable them to maintain their independence.

The construction industry continued to be in dire straits and new private house building was severely reduced. In contrast, the dramatic fall in house prices meant that some housing became more affordable particularly to first time buyers. However, a change in lending practises has made it more difficult to get a mortgage adding a further damper to private house buying levels.

## **Homeless Strategy**

The Housing Executive produced a homeless strategy for consultation in June 2011. The production was more of a retrospective of many of the good things that had been achieved since the previous strategy. The consultation had barely ended in mid-August when the European Parliament adopted a resolution in September 2011 calling for all Member States to develop an ambitious, integrated EU strategy, underpinned by national and regional strategies with the long-term aim of ending homelessness within the broader social inclusion framework. Both events have promoted homelessness up the political agenda resulting in the establishment of DSD lead homelessness partnerships through remodelling the pre-existing Promoting Social Inclusion arrangements. The focus is strongly on preventing homelessness, improving access to housing and on identifying hidden homelessness and tackling and eliminating rough sleeping.

## **Legislation and Strategy**

Significant legislative changes; and the fundamental impact of Universal Credit and Welfare Reform to name a few key matters, have already begun to impact on homelessness. Since January, single people under 35 seeking housing benefit to help them meet their housing costs in the private rented sector are being awarded a shared room rent charge which may be less than half the actual rent. Other proposals yet to come forward will impact on affordability and homelessness. For example, social housing tenants of working age who have one or more bedrooms they do not need, if they receive housing benefit, will lose 14% of the value of their rent for one bedroom and 25% for 2 or more bedrooms.

The austerity regime and the effects of Welfare Reform and Universal Credit have only just begun to bite, my fear is that that levels of homelessness will increase. The signs are that this is already happening as a 21% increase in people presenting as homeless to the NIHE in the 1<sup>st</sup> Quarter 2012/13 compared to the 1<sup>st</sup> Quarter in 2011/12 was recorded.

The Housing Amendment Act came into force during this year. This legislation was a reduced version of the original proposals for the Private Rented Sector, but it includes landlord registration and some important changes for tenants.

John Compton's comprehensive review of the Health and Social Care Service issued towards the end of the year. This has been further dissected and issued for consultation at present. There are significant implications for housing and related services in this "Transforming Your Care" document.

### **Review of the NIHE**

Initiated by Alex Attwood as DSD minister, this study by Price Waterhouse Cooper (PWC) has been retained by Nelson McCausland. PWC published their report and the Chair and I met with PWC to discuss their proposals. The Minister intends to issue his intentions soon, but has appeared to have distanced himself from the original PWC proposal's recommendations. At present he has indicated that the new structures will be in place by March 2015. NIFHA also carried out a review.

### **Organisation**

We have benefitted this year from the "Steps to Work" programme in partnership with Business in the Community. In Belfast this has allowed us to give several unemployed graduates the opportunity to work with us for up to 6 months on useful internships. This additional resource has assisted the organisation to promote our concerns to a wider audience through the use of social networks, redesign our website (which has been implemented) and develop our volunteering strategy.

Belfast City Council helped us to evaluate relevant posts across the organisation and this has been implemented by the end of the financial year.

We engaged with the Leaving and Aftercare (LAC) joint commissioning process between health and social care and housing which has now been completed and has been regarded as a model approach to joint commissioning

In line with requirements of Supporting People, the SI-eight project submitted the substantial documentation associated with the new Quality Assessment Framework (QAF2) in June 2011. We will receive a validation visit in November 2012.

### **Col. Barney Filor**

Padraic Kenna of the University of Galway gave the inaugural lecture to an invited audience in memory of one of the founding fathers of Shelter NI. Barney was a force within the community across a range of issues. We hope to maintain this event annually in honour of his contribution to society here. Barney is survived by Sarah Filor and by his children and we were delighted that both Sarah and Seamus Filor were able to attend this event.

### **Thanks**

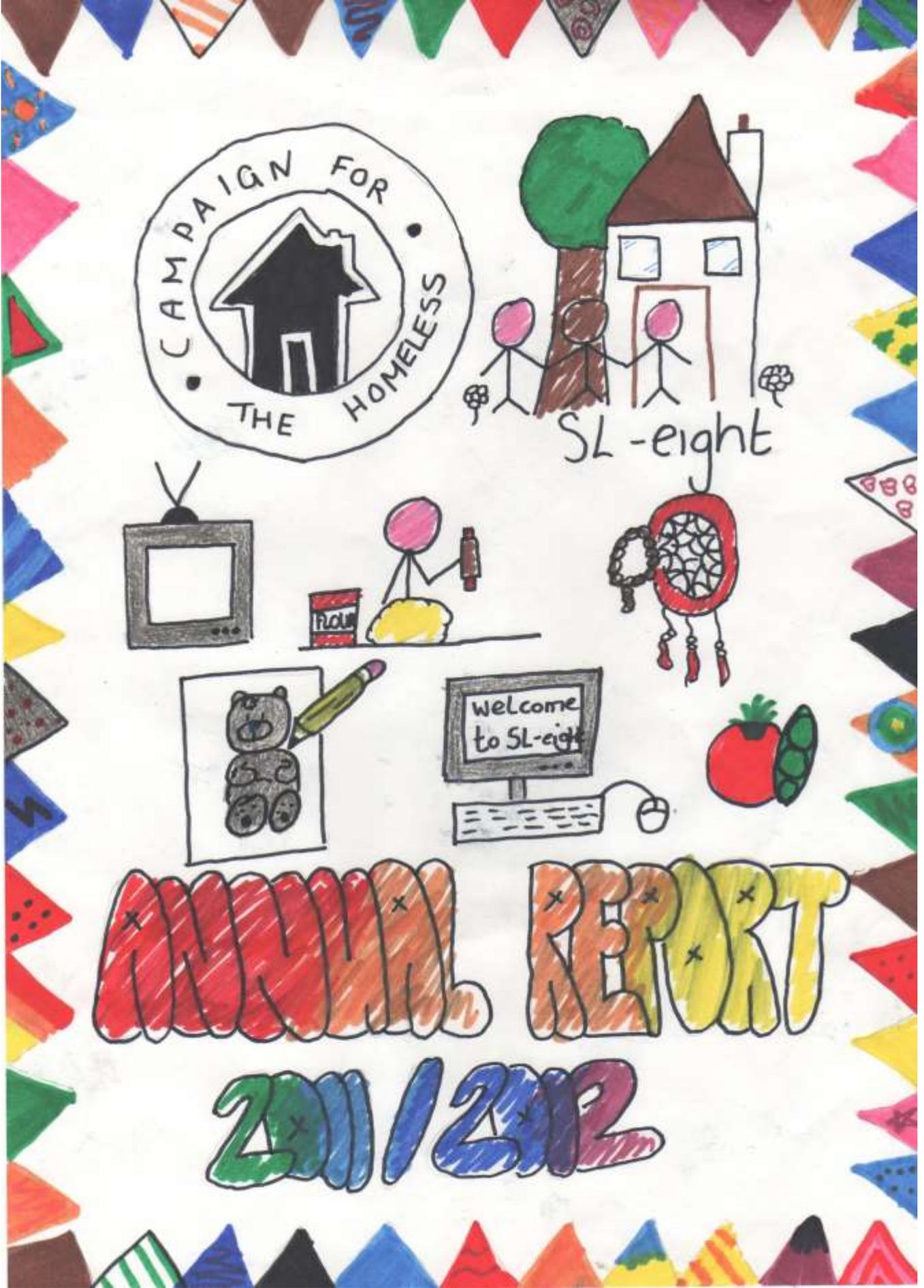
It is only right to acknowledge the support of our funders particularly the NIHE's Housing Related Support, which underpins the services we offer and ultimately enables us to support our services users.

I wish to thank the Management Committee for their direction, their time and commitment which they willingly give to the Organisation. I am also grateful for their personal support.

Finally I wish to congratulate our hard working staff for the professional service which they provide to all of us and to the people who need and use our services; for their ability to continually rise to the demands of our work and for their enthusiasm to strive for excellence.

Tony McQuillan  
Director

November 2012



\*Artwork by Melanie Patrick, a SL-eight resident\*

## **SL-EIGHT Progress Report, Year 2012**

The past year has been significant. The move from 9 to 11 flats has given an extra boost to our services and has allowed us to support more young people to seek independent living. From April 2011 to March 2012 we received 32 referrals to the project. Of this number 16 were male and 16 were female. 23 of these were accepted, 1 no longer wished to pursue their application and 8 were deemed to be unsuitable for our services and were sign posted to more appropriate provision. 17 therefore joined the project.

As part of a promotional programme, staff spent the early part of the year engaging with community and local statutory agencies. The opportunity to explain the programmes services that are available to young people was strongly welcomed in all the venues we attended. This has been so successful it will become a regular feature of our work in future years.

In early June, we submitted a substantial body of evidence to support our application for the Quality Assessment Framework required by Supporting People who fund our support work. Reviewing our policy and procedures we had the benefit of Lorna Dougherty, to whom we owe our gratitude for her expertise. Validation will take place next year.

In 2011 we lost Moira Corr and a long standing member of staff Glenna McDowell-Khan. New staff joined including Esther Wilson and Denise Sweeney. Miriam McAnea also started with us in December.

As in previous years, there have been both challenges and successes. So far this year, the SI-Eight Project has gone from strength to strength. We are currently at full occupancy and have a waiting list of three people. Referrals accepted were 15% up on the previous year.

Our staff has fluctuated this year, in August Denise Sweeney moved to another job and then we welcomed Debbie McCusker back from maternity leave in October. Two new staff will be joining the project in the coming months.

Staff have completed the following training:

- Motivational interview training
- ASIST (suicide prevention course)
- Cook it
- Safe talk
- Us and Them (equality and diversity training)
- Child Protection
- Drugs and Alcohol training
- Food hygiene certificates.
- Other training as deemed necessary.

### **Service Users**

At the heart of everything we do at SI-Eight are the service users and presently they have had a greater input into our range of services. For example, residents have completed some arts and crafts courses as well as an in house programme making jewellery. Staff and residents are continuing to learn various baking techniques on an ad hoc basis. After securing money from NIHACT(Northern Ireland Housing Association Charitable Trust) residents have completed the summer gardening

project and have benefited greatly from learning about gardening and eating their own produce. We are actively looking at funding opportunities for doing some more winter gardening work with young people. The garden project is displayed below:



At a residents meeting the service users gave staff ideas of what they wish to participate in and staff have arranged some courses and events, these included:

- Cinema evening
- Baking course
- PSNI visit
- Women's aid
- Fitness
- Beauty
- Drugs and alcohol.

Activities included:

- Quiz night
- pool competitions
- Bowling
- DVD night
- Four residents completed a 6 week Cook It programme commencing Feb/March 2012.

Residents went to the Olympic Torch event in Omagh and publicised Shelter NI and SI-eight with the displaying of a banner. Residents really enjoyed this event and photographs were taken for local media as below:



The Big Lunch National event resulted in a BBQ that the SI-eight project held in July for residents, they were asked to invite their closest neighbour to meet with others and share some food. The Millstone in Gortnacharn kindly donated the food and the Millstone's owner, Sinead McCann, aided the residents in making salads. Five residents and friends turned up and a great night was had by all. As the residents had made cupcakes, each one gave a cupcake to their neighbour and introduced themselves, see some pictures from the day:



Residents were given a presentation by Margaret McCauley Workers Educational Association on free courses available in the Strathroy area and some have availed of the child protection training, including staff. Ten young people are completing the 'Us and Them Too' training around equality and diversity at present. As this draws to a close, the residents will be asked to ascertain their choice of course for the following season.

The SI-eight Project greatly acknowledges financial support from NIHE, Supporting People, SVDP, ESB, DSD (Neighbourhood Renewal) and private donors. Their contribution to the service has been greatly appreciated. Thanks to all the statutory,

voluntary and community organisations or groups that have made time for us, to both listen and aid us in various different ways.

Special thanks must also go to the staff team who have been a constant source of inspiration and flexibility in the past months. The unsung heroes of the project are the relief team of Jackie, Emer and Glenna who have aided the project in their capacity to come at a moment's notice and aid with any job required. Thank you for all your hard work to each of you. A special thanks to our Steering Group for their on-going hard work and commitment, their contribution and guidance has been greatly appreciated throughout the year. I would like to thank the Management Committee of Shelter NI for their support with a notable mention to Tony McQuillan.

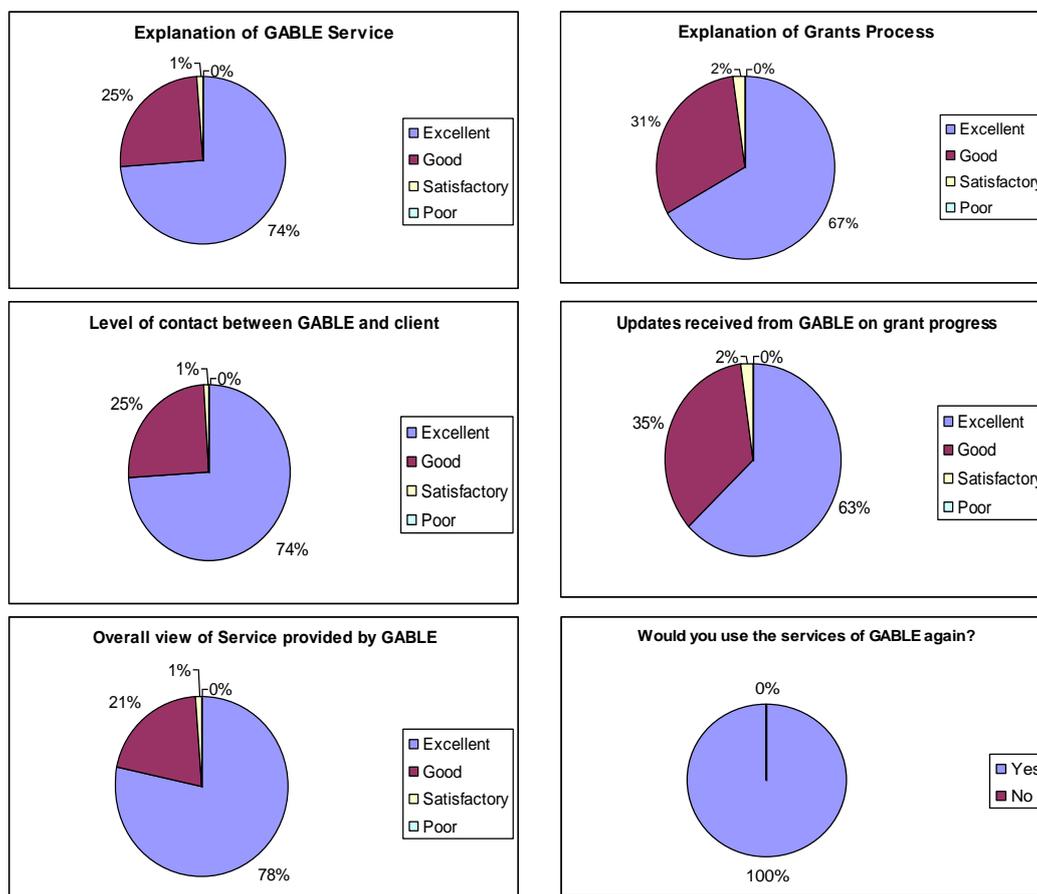
## GABLE Progress Report, Year 2012

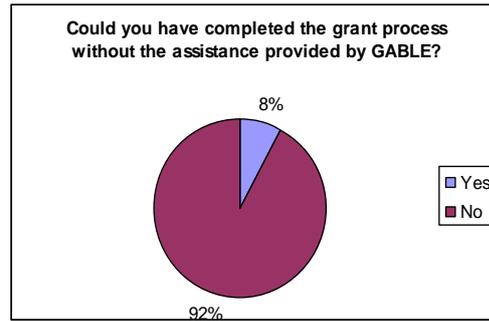
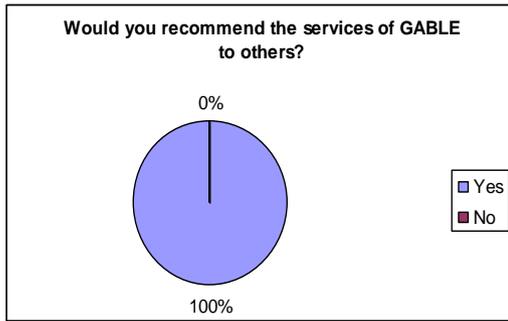
### Introduction

GABLE has had another busy year implementing all of the changes recommended from the service and staffing review led by management consultants. We applied for and were awarded £5,000 funding for minor electrical safety grants from the Electrical Safety Council. Again GABLE staff performed exceptionally during this year, they embraced change and additional duties, and continue to provide an excellent service within our area of operation. I would like to take this opportunity to acknowledge their continued support for myself, the project and the organisation as a whole and thank them for all their hard work.

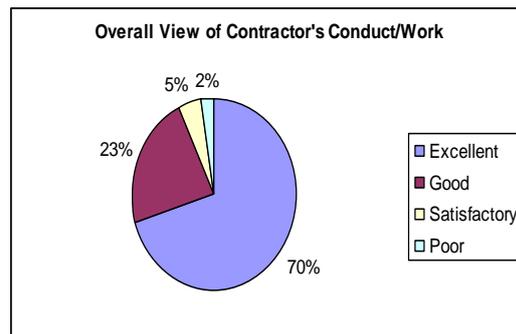
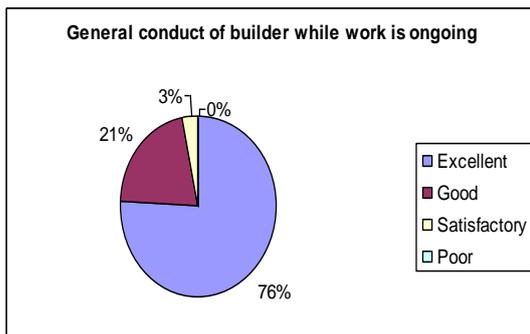
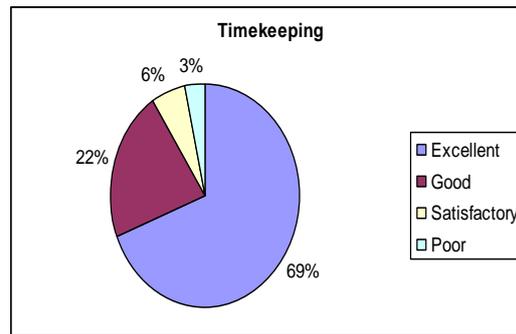
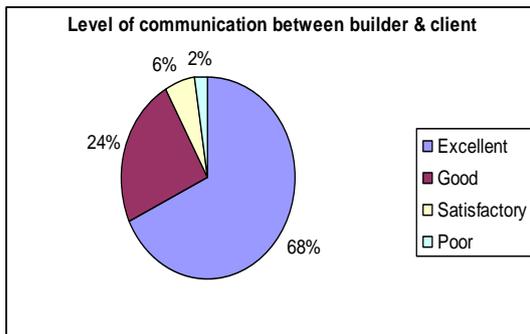
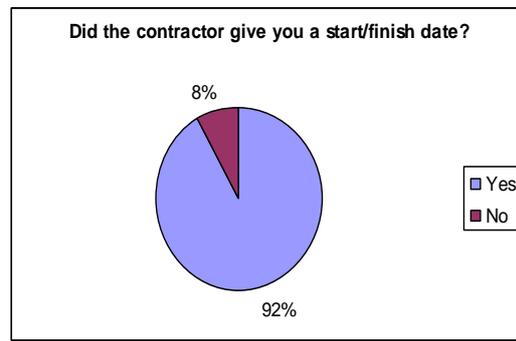
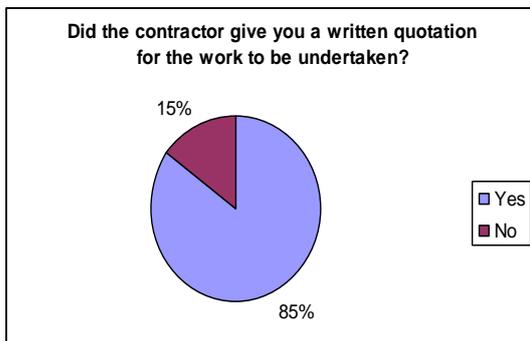
### Performance

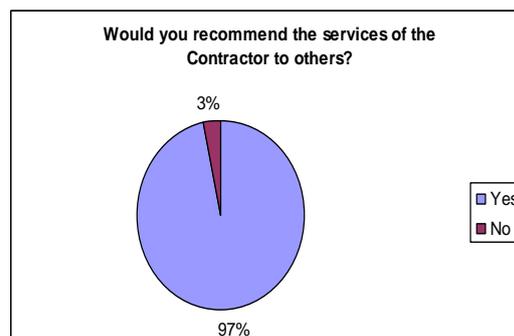
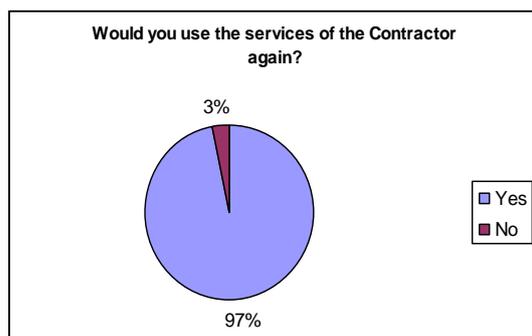
**DFG Applicant Satisfaction Survey** – GABLE continue to monitor the levels of client satisfaction of our service and for the 12month period Apr11-Mar12 we received 102 completed surveys. The results are given below:-





**Contractors' Satisfaction Survey** – GABLE also continues to monitor the performance of the contractors used by our clients. 87 clients returned the questionnaire and the results for this year are given below:-





We are delighted to report that satisfaction levels with both the GABLE service and the contractor’s service are higher in almost every instant when compared with last years results. We believe this is a direct result of the new processes introduced by GABLE during 2011-12, i.e. dedicated caseworkers and the GABLE process for selecting and engaging contractors.

### Project Statistics

The table below shows the outputs of the service for the last financial year, 2011-2012 and the first 6 months of 2012-13, I have included these to show the rise in the number of new cases we are receiving. We believe that with our proposed promotional activities these numbers will continue to rise significantly as long as the NIHE continue to offer the GABLE service to all DFG applicants.

Apr11-Sep12	QUARTER					
	1 <sup>st</sup> 11	2 <sup>nd</sup> 11	3 <sup>rd</sup> 11	4 <sup>th</sup> 11	1 <sup>st</sup> 12	2 <sup>nd</sup> 12
Referrals	91	67	55	82	105	97
Total Ongoing Cases	531	512	491	475	508	508
Schedules Issued	90	67	45	66	93	98
Applications Complete	56	44	72	59	53	44
Approvals	63	40	47	63	57	63
Building Work Started	50	32	49	50	52	55
Building Work Completed	34	41	48	51	55	49
Closed non-completed agency cases	34	32	36	39	25	36
Closed non-agency cases	10	12	7	8	10	16
Paid	75	39	41	51	41	49

**86% of applicants offered our service opt to use it**

**Project Performance** – The service is monitored by the NIHE on a quarterly basis and GABLE is delighted that we continue perform very well against the targets set. The results for 2011-2012 are given below:

Service Standard	Days/Months	Target %	Achieved %
Visits – 90% to be carried out within 3 weeks of schedule stage	15 Working Days	90%	97%

From receiving NIHE Schedule of Work to completing statutory application	<b>12 months</b>	<b>85%</b>	<b>89%</b>
From receiving NIHE Approval of Money to completing building works	<b>12 months</b>	<b>85%</b>	<b>94%</b>
Service expected to generate at least 10 times its running costs in completed grants cases	<b>N/A</b>	<b>10 times</b>	<b>9.5 times</b>

**Electrical Safety Council Grant Output** – GABLE secured further finance to deliver Electrical Safety Council grants in Northern Ireland. The scheme supports vulnerable people in their local community to have small-scale minor electrical works carried out to safeguard their health, safety and wellbeing. Work completed under the scheme ranges from:

- Urgent minor electrical works;
- Electrical installation condition reporting; and
- Portable appliance testing.

GABLE was awarded £5,000 on 23<sup>rd</sup> September 2011 which needed to be spent by the end of the financial year. GABLE successfully promoted and managed the scheme and assisted 13 eligible households to carry out work to their homes. The table below shows the types of work completed and gives the client eligibility criteria.

<b>Type of work</b>	
Periodic inspection reporting	PIR
PAT testing	PAT
Additional lighting for safety	LIG
Additional sockets	ADS
Shower installations	SHO
Upgrading earthing, bonding & consumer units	EBC
RCD protection	RCD
<b>Applicant Criteria</b>	
<b>60 years of age or over and a home owner +</b>	
In receipt of means tested benefit	TB
In receipt of state pension (no other income)	SP
Registered disabled	RD

On 25<sup>th</sup> June 2012, GABLE received confirmation that our application for the previous awards of £5,000 was reduced to £3,000 for 2012-2013 due to a higher level of applications for this work across the UK.

## **New Developments**

### **Strabane Training Services Proposal**

GABLE proposes to form a working partnership with Strabane Training services to deliver additional, low cost services to our clients. Initially we intend to pilot the service with grant such as painting and decorating using trainees from Strabane Training Services. The 2 main objectives of the service are to:-

- Provide a low cost option to elderly and disabled homeowners to finish off work that is not covered under the NIHE grant.

- Give STS trainees “hands on” work experience under professional supervision.

To date we have held 2 brainstorming sessions and this has resulted in a draft proposal. GABLE has surveyed approximately 75 of its clients; the results of which are being compiled at present. Funding is being investigated by both organisations and we hope that by early 2013 we will be in a position to run an initial pilot before rolling the service out.

### **Home Assessments Proposal**

Research shows that many older people would prefer to stay in their own home. For some time GABLE has been keen to extend its services similar to that of Manchester Care & Repair for example and other GB based Home Improvement Agencies. Preparatory work has already been undertaken in research and development and we have engaged with other interested parties such as the Occupational Therapy Service, the PSNI, the Northern Ireland Fire Service, NAWAT, Warm Homes Scheme, etc. We hope to offer house based reports to older, vulnerable people the purpose of which is to inform the occupants and support them to find ways to enable them to make and maintain their home safe, warm and suitable to stay there as long as they wish. This will involve completing a survey of the external and internal parts of homes and identifying any areas which require attention from health and safety; warmth; security; maintenance; improvement and accessibility including adaptations for people with disabilities perspectives. We are currently finalising this proposal.

### **Updates**

**Process for selection of Contractors** – GABLE fully implemented the process and is now monitoring it, a recent review of the figures recorded between January 2012 & October 2012; show that the process is working well for both clients and contractors.

At SoW stage GABLE is required to provide a builder’s estimate to complete the application. We do this using a rotation system. The figures for the period Jan-Oct12 are given below:-

Total of 144 Cases

- 83% required GABLE to obtain 1 estimate only
- 11% required GABLE to obtain 2 estimates
- 5% required GABLE to obtain 3 estimates
- 1% required GABLE to obtain 4 estimates

In total 180 estimates were obtained across these 144. A total of 67 contractors were given the opportunity to provide estimates.

At approval stage GABLE assists clients to get prices for the work they are having completed. We ask the client if they have a preferred contractor that they want to use and where they do not we offer to get prices for them. Usually the client will select 4 contractors to provide prices but in some cases we are required to get additional prices.

Figures for approvals issued between Jan-Oct12 are given below:-

In total 464 quotes were obtained for the 156 approved jobs. 90 different builders were selected to price for this work.

**156 Approvals Logged**

131 cases have selected a contractor 84%  
 2 Cases Closed 1%  
 23 cases are still ongoing 15%

1 Client received 9 quotes	9
2 Clients received 8 quotes	16
1 Client received 7 quotes	7
1 Client received 6 quotes	6
20 Clients received 5 quotes	100
45 Clients received 4 quotes	180
20 Clients received 3 quotes	60
20 Clients received 2 quotes	40
46 Clients received 1 quote	46
<b>Total quotes received</b>	<b><u>464</u></b>

<b>Reasons given by client's for their final selection</b>		
Builder and Owner	1	1%
Builder did plans	6	5%
Builder Called with client	16	12%
Cheapest Price	20	15%
Client contacted builder directly	6	5%
Client knows builder	29	21%
Client's Own	12	9%
Did work previously for client	1	1%
Doing for grant money & knows builder	2	2%
Doing work for grant	26	19%
Getting fees back	1	1%
Liked Contractor	7	5%
Lives next door to client	1	1%
Wanted a POD type building	1	1%
Was recommended to them	2	2%
	131	100%

**PR Strategy**

GABLE has now finalised and produced our new promotional material including:-

- Information Folders
- Information Leaflets
- Posters
- Business Cards
- Letter Heads
- Comp Slips

- Pop Up Banners

We have attended a number of events recently including:-

- Fresher's Day – Magee University
- Be Safe Be Well Information Day – Greysteel (Over 300 attendees)
- Strabane Community Information Day – (Approx 100 attendees)

As part of the PR strategy GABLE intend to continue to attend and host information events and take advantage of any other PR opportunities that we feel are appropriate for the project.

## **Fundraising report 2011-2012**

We were fortunate to receive a legacy of £180 from the estate of Denis McCurley for which we are grateful. Like many charities, Shelter NI receives on-going support from people who regularly donate amounts from their income on a frequent basis. In addition £750 was received from the Black Santa. Shelter NI wishes to place its thanks on record to all donors including St Matthew's Parish Broomhedge, Lisburn, Council for the Homeless, Downey House School and Moneyreagh NSP Church and Hutchinson Engineering whose donations totalled £2,288.30.

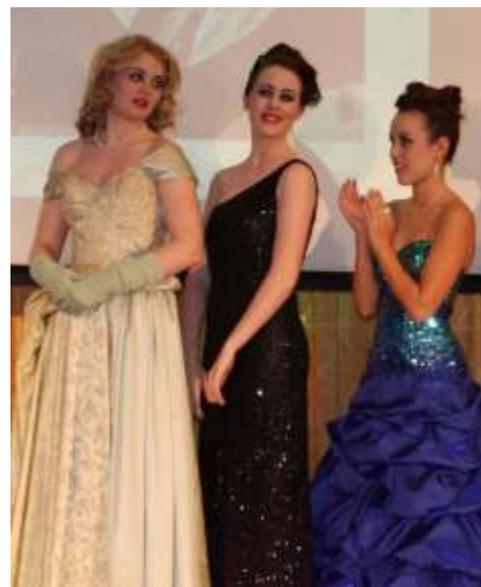
## **Volunteering**

We have been working on our current volunteer strategy to recruit volunteers to help us with our general fundraising and other services. We have outlined the benefits of volunteering in the strategy such as providing resources to enhance existing services. Another possibility would be to develop new services to revive dormant/ infrequent services including using internships. Also volunteers can provide assistance with promotion, education and information, support fundraising or other events. The outcome of the volunteering and fundraising strategy has produced benefits in the current year.

## **Swing for Shelter NI**

The culmination of six months hard work resulted in our Swing for Shelter NI show on Saturday 16<sup>th</sup> June. Oh what a night! Vintage attired guests danced the night away at Swing for Shelter NI's charity gala at the Stormont Hall Hotel. Kicking off the evening was Gullion Style Events' performance, charting the story of an Irish émigré couple seeking success in the US and showcasing styles from the daring twenties through to the glamorous fifties.

The feedback we have got has been incredible. The vintage fashion show has been particularly highlighted for its excellence and professionalism. Thanks to Lynda Strain, makeup artist and owner of Slieve Gullion Springs Salon, Maria Campbell owner of Scissor sisters' salon, Kathleen McCreesh, photography, Kerrie Marie Boyle and the models at Gullion style photography events for their incredible hard work and dedication donated voluntarily.



The dance troupe, the Burlesque Belles spiced up the night with a number of dance routines throughout the show. Thanks to ticket sales and the raffle, we raised just under £2000. Our hostess Twanda aka Victoria Garrett did an amazing job worked her magic introducing James Huish and his ten-piece jazz band; they performed a two-hour set while guests did the Foxtrot, the Charleston and generally had a ball.

Dressing all twenty of our models was a tall order, but attire sourced from Laura Henderson at Rusty Zip, Botanic Avenue Belfast, Aine at After Sybil, Blackrock, Hilary at Bangor Operatic Society, Margaret at the Belvoir Park players and Maureen at Jacob Street made for stylish times.



The night wouldn't have ran smoothly without help from our volunteers, thanks to Ania for her help as stage manager on the night, as well as Aoife, Lauren and Jessica who helped backstage, Carla, Diane, Joe who helped on the door. The cupcake Angels baked 200 cupcakes that were snaffled up. Thanks to Mandy, Heather and Hannah creating them. Grace Cousins, from Grace and Saviour transformed the room

to look like a 1920s speakeasy, Grace was responsible for the décor and general assistance throughout the planning.

Many thanks to the sponsors of our raffle prizes- GBL Productions, Skandia Restaurants, Cayenne, Newforge House, Direct Wine Shipments, Conwell Dance, Lagan Boat company, Scrabo golf club, Holistic Choices, John Barr cars and Crabtree and Evelyn.

As a charity this event has proven invaluable as we have raised our profile and awareness of who we are and what we do. As part of the promotion we won picture of the month in View magazine which was a centrefold spread <http://viewdigital.org/> and we were featured in the Belfast Times.



## Rock for Shelter NI

June was a busy month, as well as Swing for Shelter NI we also held 'Rock for Shelter NI' which was a fundraising night at Auntie Annies showcasing local bands. A great night was held by all and we raised £403!

Thanks to everyone that came out to an amazing night with some extremely talented up and coming local bands, some traveling from even as far away as Lurgan!

The bands included Cuba 66, The Feversmiths, Last Minute Earl, The M.D.A's. Auntie Annies donated their room upstairs, free of charge. Thanks to our volunteers Aoife, Carla and Diane who manned the door on the night.

Last Minute Earl



The MDAs



Cuba '66



The Feversmiths



**Volunteers**

This

year we have been focusing on recruiting and inspiring volunteers to help us with our fundraising.

In September, we attended the Freshers' volunteer fairs to recruiting our new volunteers for the next year. We had a great response from the campuses across Northern Ireland including Magee, Coleraine and Queens. We have now three student fundraising teams who are planning fundraising activities throughout the year starting with a fundraising quiz 'Quizmas' will take place on Monday 3rd December as part of Homeless Awareness Week in Belfast, Magee and Coleraine.





On 30<sup>th</sup> September, our volunteers Lauren Lynch and Michael Rodgers took part in the first abseil down Belfast Castle fundraising money for Shelter NI. Despite not so great weather, the brave two managed to rappel their way down despite some last minute nerves from Lauren.

We also arranged two collections, the first collection was in Asda Dundonald and raised £303, Saturday 1<sup>st</sup> September and the second was a bag pack at the Shore road, Asda, with help from volunteers and Westway Youth on Saturday 17<sup>th</sup> November we raised £1095.20. Westway Youth are a Belfast

based Youth fellowship who as part of their community service project a month and have offered their help in the future.

We have future bag pack coming up in Marks and Spencer, date to be confirmed and also we have applied for a series of street collections in Belfast City Centre, the next one is Tuesday 4<sup>th</sup> December. They are two planned for next year, Saturday 9<sup>th</sup> February and 27<sup>th</sup> April.



**Staff 2011-2012**

**Belfast**

Tony Mc Quillan	Director
Donna Booker	Administrator
Claire Douglas	Campaign and Fundraising Officer
Owen Fenton	Internship from August 2011

**Omagh**

Angela McGuckin	Support Services Manager
Denise Sweeney	Support Worker from August 2011
Esther Wilson	Support Worker from June 2011
Debbie McCusker	Support Worker
Glena McDowell-Khan	Left May 2011
Moira Corr	Left May 2011
Miriam McAnea	Administrator from December 2011

**Strabane**

Stella Le Poidevin	Operations Manager
Norman Davidson	Technical Assistant
Noleen Gallagher	Senior Case Worker
Helen McCrossan	Case Worker
Lisa Wallace	Case Worker
Eileen McGuinness	Junior Case Worker
Heather Black	Receptionist/ Administration

**Management Committee Members**

**2011-2012**

Ray Cashell	<b>(Chairperson)</b>
David McCallum	<b>(Treasurer)</b>
Tony McQuillan	<b>(Company Secretary)</b>
Michael Fenton	<b>(Vice-Chair)</b>
Richard Walker	
Austin Heron	
Hugh Cox	
Siobhan Curley	

## Audit Papers

## Balance Sheet Audit 2011-2012

**Shelter, Campaign for the Homeless (Northern Ireland) Limited**  
**Balance Sheet**  
**as at 31 March 2012**

	Notes	2012 £	2011 £
<b>Fixed assets</b>			
Tangible assets	4	8,621	10,700
<b>Current assets</b>			
Debtors	5	3,188	2,508
Investments held as current assets	6	150	150
Cash at bank and in hand		238,952	254,784
		<u>242,290</u>	<u>257,442</u>
<b>Creditors: amounts falling due within one year</b>	7	(20,636)	(24,644)
<b>Net current assets</b>		<u>221,654</u>	<u>232,798</u>
<b>Net assets</b>		<u>230,275</u>	<u>243,498</u>
<b>Capital and reserves</b>			
Restricted funds	8	55,269	55,269
Specific legacy	9	-	3,017
Unrestricted funds	10	175,006	185,212
<b>Shareholders' funds</b>		<u>230,275</u>	<u>243,498</u>

The accounts have been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime.



M R Castelli  
 Director

Approved by the board on 15 November 2012

**Audit Financial Statement 2011-2012**

Shelter, Campaign for the Homeless (Northern Ireland) Limited Statement of Financial Activities for the year ended 31 March 2012			
<i>As required by the Companies Act 2006</i>			
	Notes	2012 £	2011 £
Turnover		353,213	401,173
Administrative expenses		(364,094)	(344,597)
Operating (deficit)/surplus	2	<u>(10,881)</u>	<u>56,576</u>
Income from investments		26	41
Interest receivable		650	2,243
Interest payable	3	(1)	(12)
(Deficit)/surplus on ordinary activities before taxation		<u>(10,206)</u>	<u>58,848</u>
Tax on (loss)/profit on ordinary activities		-	-
(Deficit)/surplus for the financial year		<u>(10,206)</u>	<u>58,848</u>
(Deducted) Added to unrestricted funds	10	(3,907)	46,155
(Deducted) Added to restricted funds	8	(6,299)	12,693
		<u>(10,206)</u>	<u>58,848</u>