



# shelter

Northern Ireland

*Campaign for the Homeless*



**26<sup>th</sup> Annual Report November 2013**

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## **Introduction**

2012- 2013 has been an exciting year for Shelter NI. We continue to raise our profile through a number of different events, raising awareness about our services and the different projects. Our projects SL-eight and GABLE continue to help large numbers of people in housing need catering for both young and older people.

However homelessness continues to affect many individuals and families. Every day, more than 50 applications are made to the Housing Executive by people who believe they are homeless or at risk of homelessness. It is our concern that a rising number of people are unable to find a home or keep their home. The combination of welfare reforms, many of which are yet to be implemented, the deepening poverty and the economic situation, we feel, will increase the number of people becoming homeless. The significant level of negative equity for many homeowners in Northern Ireland has increased their vulnerability to homelessness and without a mortgage rescue scheme in place that is an equally worrying issue.

The Government seems to rely on placing homeless people in temporary housing as a solution. However this is not a good strategy for solving homelessness and urgent housing need. We still believe the solution lies in a greater supply of permanent housing. The Stormont Assembly needs to create the conditions for private house builders to build affordable homes and to invest more public funds in social housing.

We will continue to campaign for decent, affordable, secure housing for all and navigate the uncertain challenges around Government cuts that lie ahead and hope to find a more sustainable future.

I would like to thank the Management Committee for all their effort and their personal support. Their commitment to Shelter NI is given wholly voluntarily and without this outstanding dedication, the Organisation could not hope to achieve its vision.

Ray Cashell  
Chair

## **Directors Comments**

### **Opening**

Arguably the big events for housing this year include the Westminster Governments continuing drive for reforming the benefits system and the Stormont Assembly's efforts to anneal the negative effects of that legislative programme; and then the decision towards the end of the year to reform the Northern Ireland Housing Executive as part of a new Housing Strategy.

Westminster's review of the benefits system gave rise to major concerns if it was to be implemented without any regard to the local situation. It was claimed (a claim which has since been confirmed) that introducing undiluted welfare reform would impact disproportionately here compared with other parts of the UK. A great deal of effort was made to amend the Westminster proposals by local MPs, MLAs, the Minister for Social Development and the Stormont Assembly alongside third sector agencies who campaigned for changes to level up the most stringent aspects of the reform.

From a housing perspective, changes to Local Housing Allowance and the Single Room Rate have already been implemented. The so called Bedroom Tax most likely will not be imposed retrospectively even though there is a cost to be met for that decision from the public purse. Some administrative changes to the welfare reforms have been won by the Assembly and these are to be welcomed. Other changes to rates relief have yet to be finalised. However the biggest impacts will be felt in relation to the non-housing related benefits such as tax credits and disability benefits support and these have yet to be effected.

The Ministers new housing strategy 'Facing the Future' identified the shortfall in the housing supply, but the priority for public funding for housing remains low as determined by the Stormont Executive. The most significant change is that the NIHE stock is to move out of public ownership and into the hands of a new landlord or landlords. The principal beneficiary seems to be the Treasury and tax payers as the new owners of the stock will have the capability to borrow from private financial institutions, so maintaining and improving those 90000 houses will no longer be an annual burden to the public purse. Rents for NIHE properties are up to 50% lower

than housing associations. However if there is an intention to borrow to maintain or improve the stock or to build new homes, the repayment of any loans would mean an inevitable upward pressure on rent levels.

The timing of this initiative could not be worse. Just when the poorest households are facing uncertainty in their future incomes, the most affordable housing for rent in the country is moving out of public ownership.

Without a significant increase in housing supply, reductions in levels of income for those people receiving benefits, whether they are working or not, will spearhead concerns about the ability of households to find and sustain accommodation they can afford. I believe we are moving into a period where homelessness will become more endemic and unwanted shared living more common.

### **Homelessness and Housing Related Support**

The four themes have been established by the partnerships working in this area, Prevention, Access to Affordable Housing, Rough Sleeping and Hidden Homeless; and Improving Service Delivery. These relate to the advancement of the NIHEs Homeless Strategy. All the major statutory departments are engaged with the themes and subgroups. Reports on outcomes and action plans are not due to be released for another 12 months.

The NIHE also released its Housing Related Support Strategy for consultation at the end of the year. HRS makes a significant contribution to homeless services. This report sets out the vision for HRS up to 2015 and looks to consolidate on its successes.

This strategy receives cross party political support and there is no doubt that it represents good value for money in that it makes savings to the public purse by early intervention against more expensive services and it extends the quality of life for the people who will benefit from the preventative approach. There are a number of issues that have yet to be resolved arising from the original DSD report on this programme. We strongly believe the funds should remain with the Joint Commissioning Body and none should be transferred to the DHSSPS.

## **Legislation and Strategy**

The DSD reviewed its position in respect of the future for repair and improvement grants to private home owners and landlords. This is set against a backdrop of reducing funds to this programme. Nelson McCausland, the DSD Minister, has budgeted for the next 2 years for grants to be set at £15m and £12m, the target for the number of Disabled Facilities Grants (DFGs) for NI is 1500 per year for the year 2012/13. Compared with a total of £35m in 2009/10, including £21m on DFGs which produced 1750 grants approved, this is a considerable reduction in planned activity. There is a more detailed set of proposals to be brought forward, however the direction of travel includes consideration of loans in place of grants.

The DSD and the DHSSPS jointly reviewed the future of the adaptations service. The document reviewed the history of the development of the service, considered how it has changed and how it should be developed into the future. As well as streamlining process times to see if they can be reduced, the document examines some novel ways of service delivery. We would agree with much of the report but are concerned that public funds have been reduced to these programmes.

In this context, the internal review of the Home Improvement Agencies by the NIHE provided some interesting material. We hold strongly to the view that there is a need for a comprehensive programme of services for older people which brings together housing and health related issues. These are often interconnected and many health related risks are founded in housing deficiencies or materials. Worn carpets or broken tiles may cause a fall, poor or expensive heating systems may result in a cold home leading to illness or hospitalisation for an older person. We have been involved with the reablement initiative. Government states that there is evidence that short bursts of support to people to help them regain skills helps them to remain independent and this is the definition of reablement. This is connected to the work that is done in the GABLE project and will form part of the direction we wish to travel.

## **Col. Barney Filor**

Duncan Morrow gave the annual Barney Filor lecture on 29<sup>th</sup> November 2012 in the newly refurbished Crumlin Rd Gaol. He spoke to an invited audience and provided an experienced and illuminating perspective on the impact on housing of community strife and division here. We were delighted that both Sarah and Seamus Filor were able to attend this event.

## **Performance**

Against a challenging year, the organisation has performed well. In the year, in particular, the Management Committee formed subcommittees to help focus on responses to the Houses in Multiple Occupation Consultation and the internal NIHE review of Home Improvement Agencies. Other responses were made to a variety of issues including the Housing Strategy and the mini review of the Housing Selection Scheme.

Shelter NI participated in consultations around Welfare Reform; Rates Relief; and the Housing Strategy. Shelter NI also contributed evidence to the Assembly Social Development Committee.

Shelter NI continues to be represented at the Council for the Homeless, the Committee Representing Independent Supporting People Providers, the Reablement Network, the PHA's Housing and Health partnership, the Youth Homelessness Forum and the Housing Policy Forum.

Both SL-eight and GABLE have demonstrated their capability to deliver high quality services and to react to a changing environment; these projects are highlighted further in the report.

We will be redoubling our Empty Homes initiative which got off to a good start, but which was halted because we have no control over the availability of the sale of the site. The fundraising team had a better year although our reserves are reducing as we make use of them to help achieve our mission.

I wish to acknowledge the support of our funders particularly the NIHE's Housing Related Support, which underpins the services we offer and ultimately enables us to support our services users.

I wish to thank the Management Committee for their direction, their time and commitment which they willingly give to the Organisation. I am also grateful for their personal support.

Finally, in this difficult year, I wish to congratulate our hard working staff for the professional service which they provide to all of us and to the people who need and use our services; for their ability to continually rise to the demands of our work and for their enthusiasm to strive for excellence.

Tony McQuillan  
Director



**\*Artwork by Melanie Patrick, a SL-eight resident\***

## **SL-EIGHT Progress Report**

The SL-eight Project has gone from strength to strength and has been able to offer an excellent service to its residents.

Twenty nine young people were referred to the programme, only a slightly fewer number than the previous year. The project was able to accommodate 13 young people with support on the programme, of whom 4 were male and 9 were female.

New staff have commenced at the project, Joy McFarland in January and Shauna Corrigan in March and along with Debbie McCusker and Miriam McAnea, this is the team that were in place at the end of the year. Esther Wilson left her permanent position to enjoy other recreational pursuits. Esther provides a relief service when she is available. Imelda Mc Quaid left us for another job after a short time with us.

SL-eight staff have completed the following training:

- Motivational interview training
- ASIST (suicide prevention course)
- Mental Health First Aid
- Overview of the benefit system and welfare reform
- Child Protection
- Vulnerable adults
- Drugs and Alcohol training
- Food hygiene certificates.
- Other training as deemed necessary.

### **Service Users.**

At the heart of everything we do at SL-eight are the service users. At residents' meeting the service users were encouraged to give staff ideas of what they wished to participate in and the SL-eight staff were able to incorporate their ideas by arranging different courses and events.

These included: a cinema evening, baking course, PSNI visit, women's aid, fitness, beauty, drugs and alcohol awareness event. Activities included a quiz night, pool competitions, bowling, DVD night.

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The service users have also enjoyed arts, crafts and jewellery making in-house. Some residents were interested in the garden and under Esther's tutelage, we had produce from the garden for the first time including herbs and vegetables and the residents enjoyed making use of these.



Due to funding from the NIHE distributed by the Council for the Homeless (NI), we were able to take the residents on a Christmas night out to Irvinestown, where we enjoyed a few games of ten pin bowling before having a beautiful meal and then back home. The residents and staff alike loved the trip.

The St Vincent De Paul organisation donated heaters to the residents to help combat the winter weather. They also received food tokens prior to the Christmas period. Shelter NI gave each resident a donation toward their oil to further help keep the flats warm over the cold period. The training flat was festively decorated with a new tree and decorations

Four residents completed a 6 week Cook It programme commencing Feb/March 2013. Staff and residents are continuing to learn more baking skills on an ad hoc basis.

The Department for Social Development gave funds to initiate a Duke of Edinburgh Award scheme and we bought the equipment for camping and outward bound activities with the funds.

Residents also completed 'Us and Them' training provided from the Workers Education Association. One resident participated in an Omagh Enterprise Centre program about setting up their own business.

One talented resident took a lead role in a play in the Strule Arts Centre and other residents attended some of the showings. A great night was had by all with pictures to prove it!

Through Omagh Council, we were made aware of the fact that there was a scheme for Active living. This was a free 12 week gym membership which included an induction, free passes to the gym, pool and sauna. All residents took advantage of the scheme with waists etc. greatly reduced and weight lost. To continue the theme of health promotion, one of our residents took part in the Fun Run to raise money for charity.

Plans are being considered for rebranding the SL-eight Project. Residents are assisting staff in accumulating ideas for this. It is expected that a firm decision will be reached by the New Year.

A Validation Visit was carried out by Supporting People in November with the conclusion that the basic standards were being met by the project but that in a number of areas, there needed to be some improvement. This is a work in progress which will continue to be progressed with staff and residents involvement.

The SL-eight Project greatly acknowledges financial support from NIHE Supporting People, SVDP, SCA, DSD (Neighbourhood Renewal) and private donors. Their contribution to the service has been greatly appreciated. Thanks to all the statutory, voluntary and community organisations and groups that have made time for us to listen and aid us in many different ways.

Special thanks must go to the SL-eight team who have been a constant source of inspiration and a great deal of flexibility in the past months. A special word of thanks goes to the members of the Steering Group for their on-going hard work and commitment. Their contribution and guidance has been greatly appreciated throughout the year. I would like to thank the Management Committee of Shelter NI and Tony McQuillan for their support.

## GABLE – Progress Report

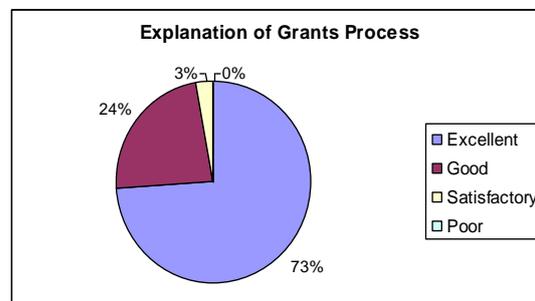
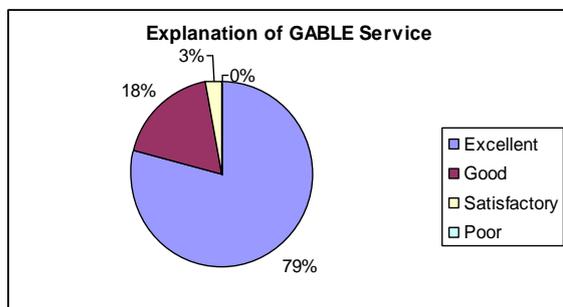
### Introduction

GABLE has had an eventful year. Our service has been impacted by the announcement of many government reforms. We recognise that housing, health and social care services often overlap when it comes to the needs of older people. We have participated in various strategic consultations including Transforming Your Care and The Future of Adult Care and Support in Northern Ireland. We were also heavily involved in the Housing Executives internal evaluation of the Home Improvement Agency Services provided by Fold and Gable.

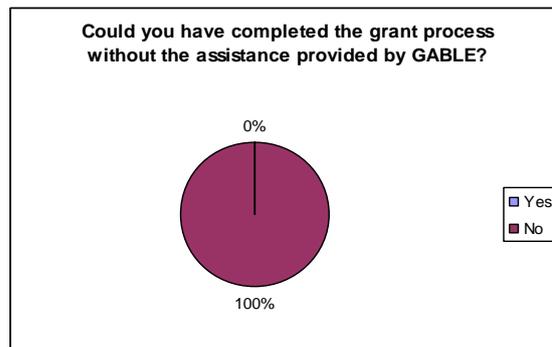
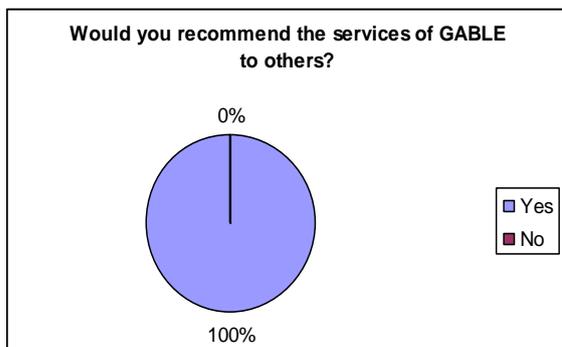
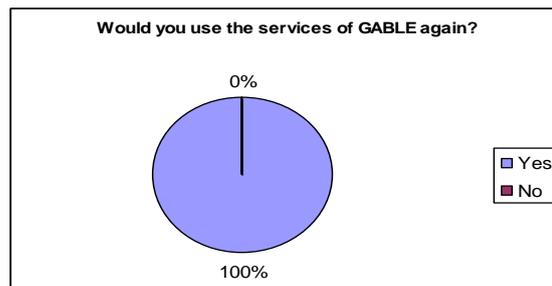
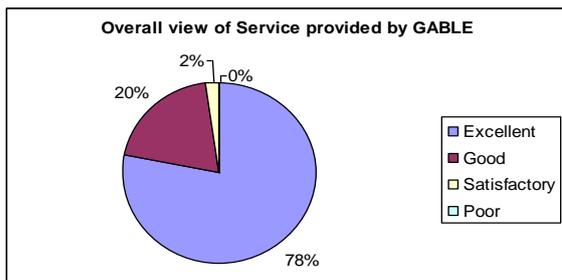
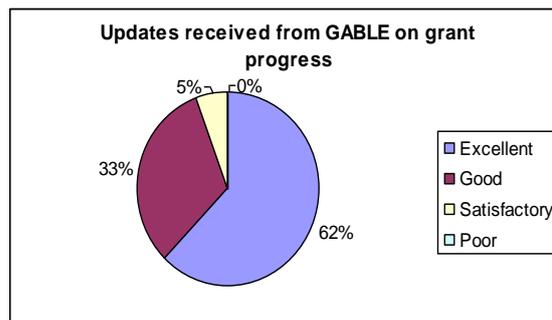
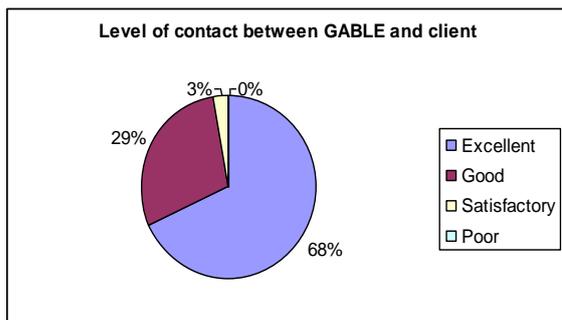
There has been a level of uncertainty around project funding and we have worked on proposals to enhance and expand the current services we provide. GABLE staff once again performed exceptionally during this year and continue to provide an excellent service within our area of operation. I would like to take this opportunity to acknowledge the continued support for myself, the project and the organisation as a whole and I want to record my thanks for all their hard work. Finally I would like to congratulate Eileen and Heather on the birth of their babies, a first for both of them.

### Performance

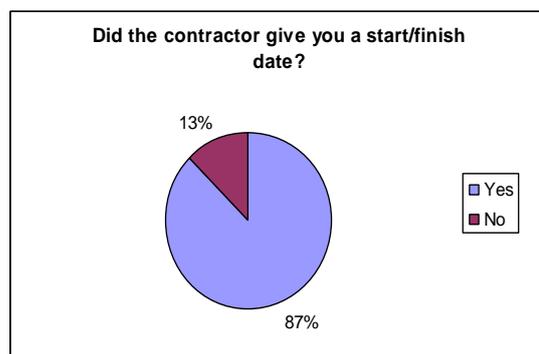
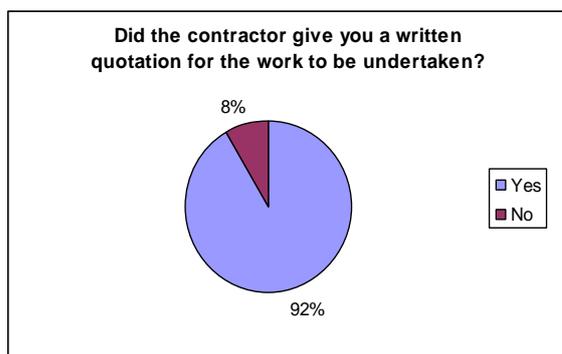
**DFG Applicant Satisfaction Survey** – GABLE continues to monitor the levels of client satisfaction for our service. For the 12month period Apr12-Mar13 we received 110 completed surveys. The results are given below:-

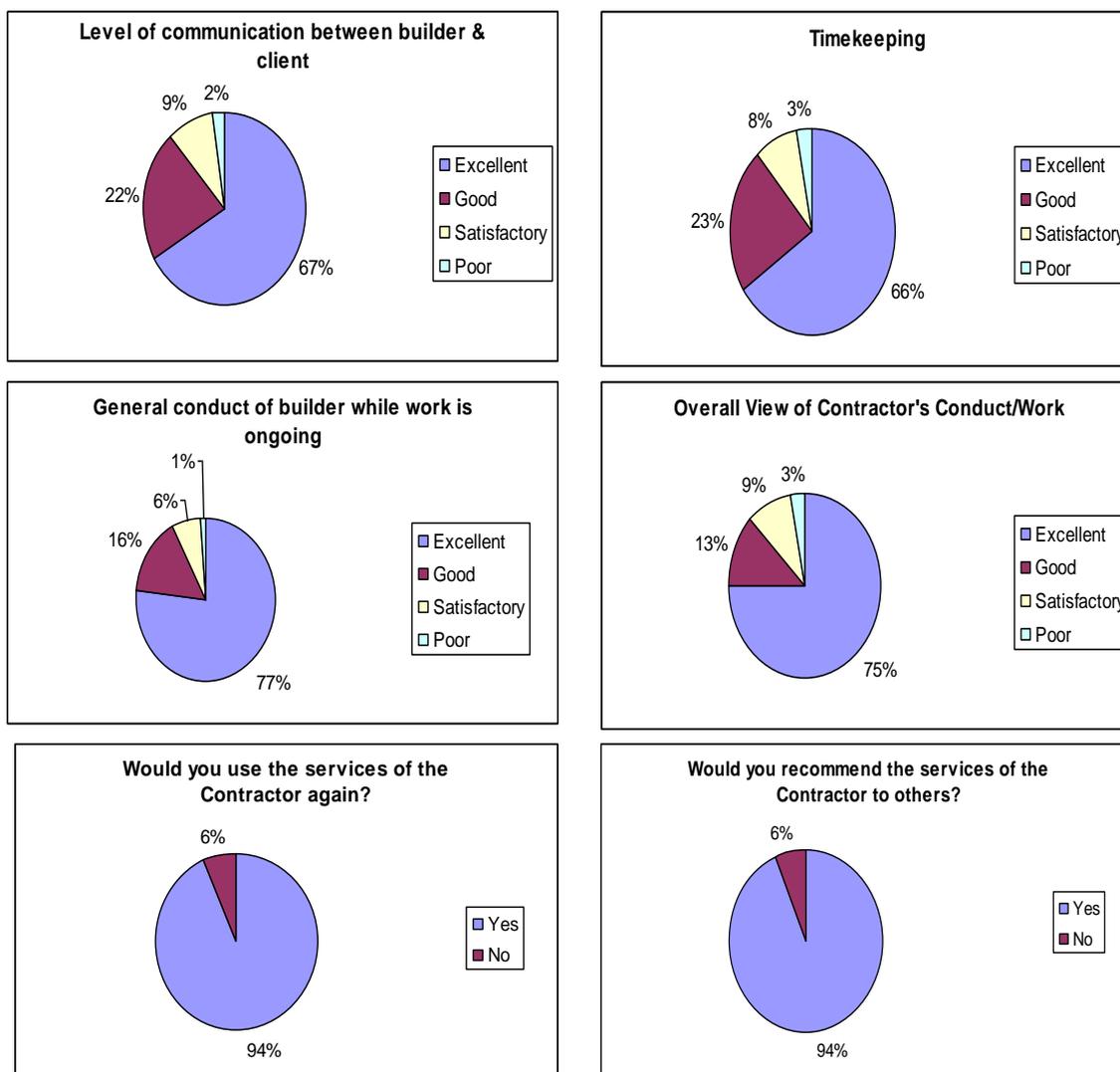


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**Contractors' Satisfaction Survey** – GABLE also continues to monitor the performance of the contractors used by our clients. 95 clients returned the questionnaire and the results for this year are given below:-

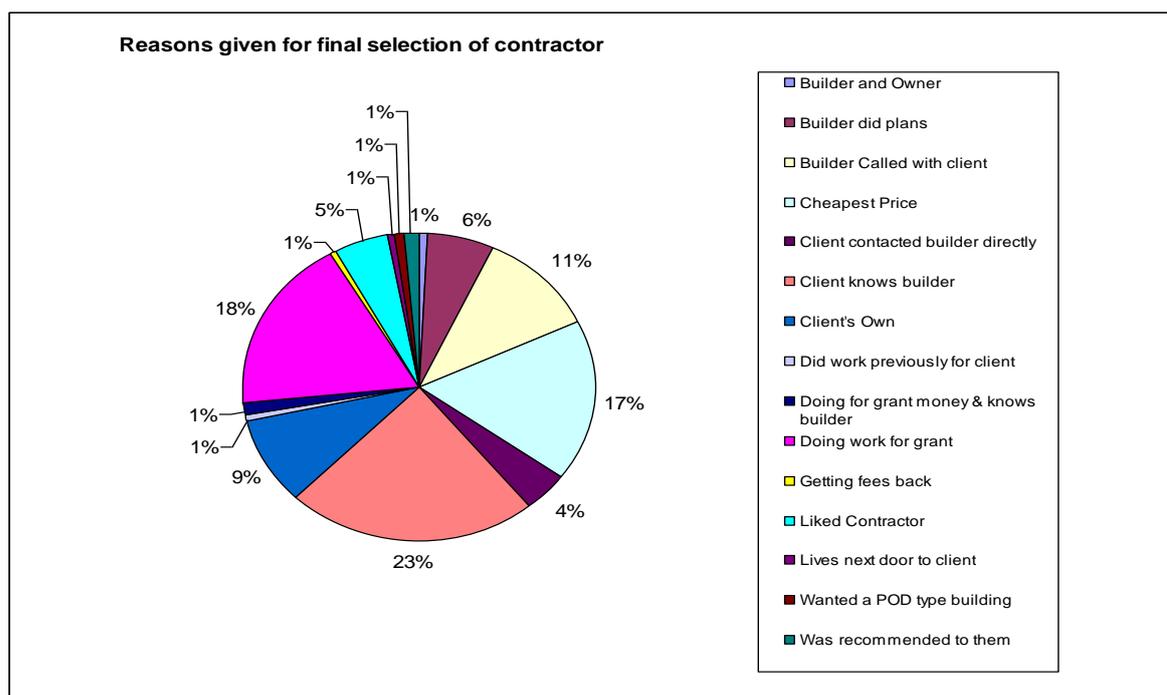




**We are delighted to report that satisfaction levels remain high for both the GABLE's services and the contractor's service.**

In January 2013 when the new process for selecting and engaging contractors had been in operation for a full year, we carried out an evaluation of the process and the findings were as follows:-

1. A total of 178 approvals had been received and processed
2. GABLE obtained 514 quotations for the 178 approved cases, an average of 3 quotes per client
3. A total of 90 builders were selected by clients, providing a total of 514 quotes
4. 80% i.e. 143 cases had successfully selected a contractor and work was either started or completed
5. 49 different Builders were selected by clients to carry out the work on 143 Jobs



We are extremely happy with the way the process is working.

### Project Statistics

The table below shows the outputs of the service for the last financial year, 2012-2013 and the first 6 months of 2013-14.

Period April 2011 to September 2012	QUARTER END					
	1 <sup>st</sup> 12	2 <sup>nd</sup> 12	3 <sup>rd</sup> 12	4 <sup>th</sup> 12	1 <sup>st</sup> 13	2 <sup>nd</sup> 13
Referrals	105	97	58	87	130	79
Total Ongoing Cases	508	508	484	486	507	504
Schedules Issued	93	98	51	53	86	94
Applications Complete	53	44	54	51	52	63
Approvals	57	63	43	34	43	60
Building Work Started	52	55	41	42	49	38
Building Work Completed	55	49	52	35	47	38
Closed non-completed agency cases	25	36	22	20	53	35
Closed non-agency cases	10	16	14	13	20	13
Paid	41	49	48	48	37	35

<b>Service Standard</b>	<b>Days/ Months</b>	<b>Target %</b>	<b>Achieved %</b>
Visits – 90% to be carried out within 3 weeks of schedule stage	<b>15 Working Days</b>	<b>90%</b>	<b>100%</b>
From receiving NIHE Schedule of Work to completing statutory application	<b>12 months</b>	<b>85%</b>	<b>88%</b>
From receiving NIHE Approval of Money to completing building works	<b>12 months</b>	<b>85%</b>	<b>94%</b>
Service expected to generate at least 10 times its running costs in completed grants cases	<b>N/A</b>	<b>10 times</b>	<b>9.25 times</b>

**Project Performance** – The service is monitored by the NIHE on a quarterly basis and GABLE is delighted that we continue to perform very well against the targets set. The results for 2012-2013 are given below:

### **Electrical Safety Council Grant Output**

GABLE secured £3,000 to deliver Electrical Safety Council grants in Northern Ireland between Apr12 & Mar13. 15 households availed of this grant and the table below details the types of work carried out and the outcomes achieved.

<b>Case No.</b>	<b>Type of work</b>	<b>Date work completed</b>	<b>Cost of work completed</b>	<b>Details of other work carried out at same time</b>	<b>Any other outcome</b>
1	RCD protection fitted	22-Mar-13	200.00	Upgrade earthing	Improved electrical safety
2	Periodic inspection	27-Mar-13	180.00	Upgrade RCD &	Improved electrical

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				earthing	safety
3	RCD protection fitted	19-Mar-13	240.00	Repair defective sockets	Reduced fire risk
4	Periodic inspection	19-Mar-13	220.00	RCD +Defective Lighting	Improved electrical safety
5	Periodic inspection	23-Mar-13	185.00	Upgrade earthing	Improved electrical safety
6	RCD protection fitted	23-Mar-13	195.00	Replace defective socket	Reduced fire risk
7	RCD protection fitted	13-Mar-13	220.00	Repair defective water heater	Reduced fire risk
8	Periodic inspection	28-Mar-13	200.00	Upgrade RCD & earthing	Improved electrical safety
9	Additional electrical sockets	23-Mar-13	220.00	Upgrade RCD's Shower /scks	Improved electrical safety
10	Additional electrical sockets	12-Mar-13	200.00	Upgrade RCD	Improved electrical safety
11	RCD protection fitted	14-Mar-13	240.00	Repair earthing and socket	Gas smell reported to owner
12	Periodic inspection	20-Mar-13	150.00	Improve earthing	Improved electrical safety
13	Upgrade to consumer unit	14-Mar-13	160.00	Consumer unit tails melted	Risk of Fire + Electric shock reduced
14	Additional sockets	12-Mar-13	190.00	Repair sockets	Improved safety
15	Periodic inspection	28-Mar-13	200.00	Repair Lights & earthing	Improved safety
<b>Total Cost of completed grants work</b>			<b>£3,000.00</b>		

## **Signposting/Referral Service**

GABLE continues to signpost/refer our existing clients to other services which they have indicated either an interest in or a need for. The figures for 2012/13 are shown below:

- Warm Homes Scheme – 159
- WHEAP (Home Safety Equipment) – 199
- A2B (Benefit Checks) – 237
- NIHE Boiler Replacement Scheme – 106
- ESC – 18
- Power NI – 23
- NVAWT Handy van – 6
- Be Safe Be Well – 28
- Age NI (1st Connect service) – 146
- Consumer Council - 130
- Quick Check (Bogus Caller Info) – 289

A total of 380 service users were signposted/ referred to one or more services.

## **New Developments**

### **Change a Little to Change A Lot**

Through the Change a Little Change a Lot process, GABLE made a number of positive changes.

The assessors found that all the relevant policies are inclusive and reflect equality objectives to support diversity and non-discrimination and that policy reviews take place in accordance with legislative changes.

They also found that our information is available in accessible format on our website and in print and follow the Plain English guidelines.

The process required that we undertook a review of access to information which resulted in us completing an application workbook and producing a disability action plan to improve the accessibility of information to people with disabilities.

All GABLE staff undertook Disability Awareness training on 25Feb13 which was hosted at our offices and attended by a number of other organisations

The picture below shows GABLE staff being presented with our Silver award on 07May13.



### **Advice NI - Advantage Training Programme**

From Sep12 to Dec12, Stella and Noeleen completed “Providing Specialist Advice to Older People on their rights under the law” at Proqual Level 5 (QCF) including:

- Age Awareness and Working with Older People
- An Introduction to Older People’s Benefits
- Understanding State Retirement Pension
- Health Rights and Services for Older People
- Community Care and Older People
- Housing and Older People

### **Update**

#### **Working With Training Agencies**

Unfortunately the proposal which we worked upon has been shelved. We believe in the potential of such partnership arrangements but for the time being we are developing other services which can be delivered directly by GABLE staff.

## **Home Assessments Proposal**

Further work has been undertaken in relation to this proposal but we are still finalising details. It is expected that a pilot will be run in 2013/14.

## **Events Attended**

GABLE staff are invited to participate in or attend a variety of events throughout the year and I have included a sample of those we were involved in between April 2012 and March 2013

- Barnardos Information & Health Check Day
- Fresher's Day Magee University
- Launch of Northwest Aging Well Together Project
- Be Safe Be Well Information & Health Check Day
- Strabane Community Network Information Day
- Age Sector Platform Information Event
- NICVA Welfare Reform – Changes to Rates Event
- Who Cares, The future of Adult Care & Support in NI. Consultation Event

## Volunteering

We have been working on our current volunteer strategy to recruit volunteers to help us with our general fundraising and other services. We have outlined the benefits of volunteering in the strategy such as providing resources to enhance existing services. Another possibility would be to develop new services to revive dormant/ infrequent services including using internships. Also volunteers can provide assistance with promotion, education and information, support fundraising or other events. The outcome of the volunteering and fundraising strategy has produced benefits in the current year. We have attended freshers' events at Queens, Magee and Coleraine universities to new recruit volunteers.

## Fundraising report - April 2012 to March 2013

June was a busy month, we held our biggest event to date Swing for Shelter NI, Saturday 16<sup>th</sup> June, raising £1941, we also held our first 'Rock for Shelter NI' which was a fundraising night at Auntie Annies showcasing local bands. A great night was held by all and we raised £403.



community service project a month and have offered their help in the future.

We also arranged two collections, the first collection was in Asda Dundonald and raised £303 on Saturday 1st September and the second was a bag pack at the Shore road, Asda, with help from volunteers and Westway Youth on Saturday 17th November we raised £1095.20. Westway Youth are a Belfast based Youth fellowship who as part of their

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On 30<sup>th</sup> September, our volunteers Lauren Lynch and Michael Rodgers took part in the first abseil down Belfast Castle fundraising money for Shelter NI. Despite not so great weather, the brave two managed to rappel their way down despite some last minute nerves from Lauren. They raised a combined total of £138.

A street collection in Belfast City centre on Wednesday 4<sup>th</sup> December raised around £130.



We our three student fundraising teams organised a fundraising quiz 'Quizmas' took place on Monday 3<sup>rd</sup> December as part of Homeless Awareness Week in Belfast, Magee and Coleraine. The quizzes raised £106 in total.

We organised a Christmas mailshot, with a direct mail campaign contacting local companies and the current housing issues in Northern Ireland, this raised £673.

In February, we raised £204 at a Street collection in Belfast City Centre on Saturday 9<sup>th</sup> February and thanks to the volunteers for their help- Emma, Lorraine, Conall, Liz, Gentry and [Westway Youth](#) for helping at M +S Boucher Rd, Saturday 16<sup>th</sup> February we raised £748.60! Thanks to all the generous shoppers who donated!

Local band High Flying Words had chosen homeless people to be the beneficiary of funds raised from their single release 'We Who Have No Flags'. Available on iTunes from 18<sup>th</sup> February, the High Flying Words will be donating all download profits to Shelter Northern Ireland.

High Flying Words is a Belfast-based band formed by Colin



Hassard and Ashley Manners. The debut single from Colin Hassard was released in January 2013. Colin has been writing and performing poetry across Ireland for a number of years and he describes this song as an anthem for peace.

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The band recognised the dire situation of homeless people here and is pledging the profits from the sale of the single to Shelter NI to assist us in our work with and on behalf of homeless and badly housed people in Northern Ireland. Shelter NI is delighted to have been selected by High Flying Words and is privileged to accept this donation.

We look forward to a range of events this summer such as a Grease sing-a-long, sponsored walk and cycle.



### **Finances**

2012-13 has been another challenging year for Shelter NI. In these times of austerity, fundraising has been an area where a lot of energy has been focused and with considerable success.

Donations and fundraising rose by £7.5k on 2011/12 figure which is a remarkable increase in the current circumstances. Overall income increased by £17K mainly due to the Fundraising and a Bequest in the year.

Expenditure has increased significantly; the vast majority of the increase is additional salary costs due to staff illness and having to pay for additional staff cover. This level of expenditure is unlikely to continue into the foreseeable future.

Overall the deficit increased this year by £17K. The Reserves are still reasonably healthy and will allow the Organisation to continue to deliver its mission.

In the round, it has been a successful year and all credit goes to the staff for that. However Shelter NI will not be complacent and will continue to reduce costs where possible and look for efficiency savings in all the work we carry out. Fundraising will be sustained and increased where possible. New opportunities to expand and develop projects will be sought.

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### **Staff 2012-2013**

#### **Belfast**

Tony Mc Quillan	Director
Donna Booker	Administrator
Claire Douglas	Campaign and Fundraising Officer
Ania Freitas	Internship from April 2012- September 2012
Conall McKee	Internship from June 2012- December 2012
Pieter Bell	Internship from November 2012 –current

#### **Omagh**

Angela McGuckin	Support Services Manager – left December 2012
Ruthanne Fawcett	Acting Manager
Denise Sweeney	Support Worker- left August 2012
Esther Wilson	Support Worker
Debbie McCusker	Support Worker
Joy McFarland	Support Worker from January 2013
Shauna Corrigan	Support Worker from March 2013
Imelda McQuaid	Support worker left March 2013
Miriam McAnea	Administrator

**Strabane**

Stella Le Poidevin	Operations Manager
Norman Davidson	Technical Assistant
Noleen Gallagher	Senior Case Worker
Helen McCrossan	Case Worker
Lisa Wallace	Case Worker
Eileen McGuinness	Junior Case Worker
Heather Black	Receptionist/ Administration
Maria Duddy	Work placement - starting March 2013

**Management Committee Members**

**2012-2013**

Ray Cashell                      **(Chairperson)**

David McCallum                **(Treasurer)**

Tony McQuillan                **(Company Secretary)**

Michael Fenton                **(Vice-Chair)**

Richard Walker

Austin Herron

Hugh Cox

Siobhan Curley

Adam McGibbon                **(Resigned January 2013)**

# Shelter Northern Ireland 26<sup>th</sup> Annual Report 2012-2013

## Balance Sheet Audit 2012-2013

SHELTER, CAMPAIGN FOR THE HOMELESS (NORTHERN IRELAND) LIMITED  
DIRECTORS' REPORT AND ACCOUNTS

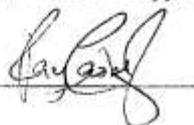
### BALANCE SHEET – 31 MARCH 2013

	Notes	2013 £	Restated 2012 £
<b>FIXED ASSETS</b>			
Tangible assets	10	5,464	8,621
Investments	11	<u>150</u>	<u>150</u>
		5,614	8,771
<b>CURRENT ASSETS</b>			
Debtors and Prepayments	12	2,024	3,188
Cash at bank and in hand		<u>214,261</u>	<u>238,952</u>
		216,285	242,140
<b>CREDITORS: amounts falling due within one year</b>	13	<u>(16,534)</u>	<u>(15,636)</u>
<b>NET CURRENT ASSETS</b>		199,751	226,504
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>205,365</u>	<u>235,275</u>
<b>THE FUNDS OF THE CHARITY</b>			
Restricted	15	42,648	52,270
Unrestricted	15	<u>162,717</u>	<u>183,005</u>
		<u>205,365</u>	<u>235,275</u>

These financial statements have been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006 and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the directors on 27th November 2013

R Cashell



Registered in Northern Ireland number NI014542

The notes on pages 8 to 13 form part of these Financial Statements

**Audit Financial Statement 2012-2013**

**SHELTER, CAMPAIGN FOR THE HOMELESS (NORTHERN IRELAND) LIMITED**  
**DIRECTORS' REPORT AND ACCOUNTS**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2013 (INCORPORATING THE**  
**INCOME & EXPENDITURE ACCOUNT)**

	<u>Notes</u>	Unrestricted £	Restricted £	<u>2013</u> Total £	Restated <u>2012</u> Total £
<b>INCOMING RESOURCES</b>					
<b>Incoming resources from</b>					
<b>Generated funds:</b>					
Voluntary income		7,946	-	7,946	5,553
Legacy		4,729	-	4,729	-
Activities for generating funds		4,647	-	4,647	-
Investment income	3	675	-	675	676
<b>Incoming resources from</b>					
<b>Charitable activities:</b>					
Grants and contracts	4	-	321,871	321,871	318,065
Fuel income		2,576	-	2,576	1,508
Rental income		<u>31,626</u>	-	<u>31,626</u>	<u>33,086</u>
<b>TOTAL INCOMING RESOURCES</b>		<u>52,199</u>	<u>321,871</u>	<u>374,070</u>	<u>358,888</u>
<b>RESOURCES EXPENDED</b>					
Cost of generating income		4,047	-	4,047	550
Charitable activities	5,6	65,940	331,493	397,433	361,044
Governance costs	7	<u>2,500</u>	-	<u>2,500</u>	<u>2,500</u>
<b>TOTAL RESOURCES EXPENDED</b>		<u>72,487</u>	<u>331,493</u>	<u>403,980</u>	<u>364,094</u>
<b>NET OUTGOING RESOURCES</b>					
<b>BEFORE TRANSFERS</b>					
	15	(20,288)	(9,622)	(29,910)	(5,206)
<b>TRANSFERS</b>					
		-	-	-	-
<b>NET MOVEMENT IN FUNDS</b>					
		(20,288)	(9,622)	(29,910)	(5,206)
<b>Balances brought forward</b>	15	183,005	52,270	235,275	240,481
<b>Balances carried forward</b>		<u>162,717</u>	<u>42,648</u>	<u>205,365</u>	<u>235,275</u>

The statement of financial activities includes all gains and losses recognised in the year.

All incoming resources expended derive from continuing activities

The notes on pages 8 to 13 form part of these accounts.